

SPECIAL FOR OUR GUESTS

14 = 12 from 09/5 to 30/5/2020 and from 05/9 to 19/9/2020

7 = 6 from 09/5 to 30/5/2020 and from 05/9 to 19/9/2020

5% DISCOUNT from 13/6 to 20/6

3% EARLY BOOKING DISCOUNT FOR RENTALS WITH CONTRACT FOR MIN. 1 WEEK STAY SIGNED BY 04/4/2020 FROM 04/7 to 25/7/2020 AND FROM 01/8 to 22/8/2020

3% DISCOUNT from 22/8 to 05/9/2020 FOR MIN. STAY OF 2 WEEKS

5% DISCOUNT from 29/8 TO 12/9/2020 FOR MIN. STAY OF 2 WEEKS

Discounts cannot be combined.

For our Customers, entry tickets to Aquafollie and Aqualandia at discount prices.

SUMMER 2020 BOOKING CONDITIONS

The prices listed on the price list are per apartment per night.

It may be small differences in rates within the same type due to the different equipment of each accommodation. For more information view our proposals on the site by clicking on the complex and on the apartment you are interested in.

TYPE OF APARTMENTS AND VILLAS

TYPE A: two-room. Living room with kitchenette and sofa bed for two people, a double room, one bathroom, balcony/terrace.

TYPE B: three-room. Living room with kitchenette and sofa bed for one/two people, a double room, a room with twin beds or a bunk bed, one bathroom, balcony/terrace.

TYPE B+: three-room. Living room with kitchenette and sofa bed for one/two people, a double room, a room with twin beds or a bunk bed, one bathroom. Private garden.

TYPE B1: three-room. Living room with kitchenette and sofa bed for one/two people, a double room, a small room with a bunk bed, one bathroom, balcony/terrace.

TYPE F: 60 to 80 m2 terraced house. Fenced private garden, terrace, living room with kitchenette and sofa bed, two bathrooms one or both of which with a shower, a double room, a room with twin beds or a bunk bed. Type F houses with three bedrooms: the third room with a single bed or a bunk bed.

TYPE E: 80 to 110 m2 terraced house. Fenced private garden, terrace, living room with kitchenette or separate kitchen, sofa bed, two rooms with twin beds, a room with a bunk bed or twin beds. Two bathrooms one or both of which with a shower.

For villas and apartments not indicated on the price list, see our website or ask for a quotation. For more information on apartment blocks or to see the inside of the apartments and their equipment, click on the relevant block and apartment.

GENERAL RENTAL CONDITIONS

In the following general rental conditions:

- **"Agency"** means Agenzia Erica; **"Tenant"** means the person making the booking and using the services and properties offered for rent by Agenzia Erica sas on behalf of the Owners/Principals;
- **"Booking"** means the request of the Tenant to rent a villa or apartment for a period of time during the summer season;
- **"Contract proposal"** means the communication from the Agency, following receipt of the booking, of the availability of an apartment or villa, containing the details of the quotation and the request to pay the deposit.
- **"Confirmation letter"** means the communication from Agency confirming receipt of the deposit and the finalisation of the rental booking.

RENTAL DURATION: minimum stay 1 week, from Saturday to Saturday. Rental from Sunday to Sunday to be agreed with the agency and on availability of the accommodation.

Daily rentals are possible with a minimum stay of 4 nights, depending on availability of accommodation.

Ask for more information.

DEPOSIT: - 30% of the amount indicated in the rental proposal, must be paid to Agenzia Erica sas without delay within the required time limits. If the deposit is not paid by the specified deadline, the reservation will be cancelled.

CONFIRMATION: upon receiving the deposit the Agency will issue the booking "Confirmation letter".

BALANCE: the agreed price must be paid upon arrival at the very latest, before entering the rented accommodation. To avoid long queues on the day of arrival, we recommend you send this amount to our bank a few days before the start of the holiday.

Failure to pay the amounts specified above by the required deadlines constitutes express termination clause giving the Agency the right to cancel the booking.

Upon arrival tenants must provide a form of identification of all the people who will be staying in the accommodation.

In no case will the price be discounted for shorter stays than the date specified on the contract.

PAYMENTS: can be made in cash/ bank transfer/ credit card (Visa/Mastercard/Maestro only).

We accept cash payments for amounts contemplated by current legislation.

Payment of less than Euro 300,00 are welcome in cash.

Cash dispenser: Duna Verde, Altanea, Camping San Francesco (1,5 Km far from Duna Verde), or in P.S. Margherita, Eraclea (3 Km far from Duna Verde).

ARRIVAL from 5 pm to 7.30 pm - **DEPARTURE** from 8.30 am to 10 am - on the days indicated in our booking confirmation.

CHECK-IN: to speed up the check-in, please fill out with your data the form that we will send you at booking

KEYS are handed over on arrival in Agency Erica only, in Piazza Spalato 1, 30021 Duna Verde di Caorle, tel. +39 0421 299121 and the Tenant has to give it back in the agency at departure.

DEPOSIT: € 150,00/€ 300,00 in cash as a non-interest bearing security deposit is paid by the customer upon arrival, or he will release the data of his credit card to guarantee the compliance with the commitment to leave the apartment in order as here mentioned:

the Tenant is responsible for the accommodation. The accommodation must be returned tidy and decent both internally and in external private parts (ex: garden watered, clean and free from dog excrement), kitchenette must be left in order free from rubbish, with the fridge defrosted and the crockery washed and put away. Mattress covers and pillow covers cannot be used as bed linen. Pets must not use beds and sofas.

The Tenant is responsible for looking after the accommodation in a reasonable and prudent way and promises to take utmost care of the apartment, the domestic equipment and the interior and exterior furnishings. The Tenant must take the chairs and table out of the garden or terrace when the apartment is left unsupervised. Any items damaged or stolen must be paid by the Tenant.

The deposit will be returned upon verification of the state of the furnishings and the order of the apartment.

In case of early departure or during office closing time the deposit will be sent by bank transfer (deducting shipping costs) always after checking the state of the furnishings and the order of the apartment.

The Tenant has to scrupulously observe the condominium regulations, in particular the rules relating to the quiet.

BOOK YOUR HOLIDAY WITH THE FORMULA "SAVE DEPOSIT AND ZERO RISK"

In the event of cancellation, with reference to weekly rentals, the deposit will be returned in the form of a voucher to be spent in one of our apartments during another period of the current summer or during the next summer season, next year. The choice of accommodation and the period must be agreed with the agency.

+ The accommodation will be considered free and available to the agency should it not be occupied within 24 hours of the arrival date, unless written notification is provided.

RULE AND REGULATION: the accommodation or use of the apartment together with the condominium services of a number of people higher than the one agreed and indicated in our offer, will result in the termination of the contract, pursuant to art. 1456 c.c. and the obligation to pay the Erica Agency, which will always collect it in the name of the owner, an amount equal to the amount of the entire amount agreed, as a penalty pursuant to Article 1382 of the Civil Code. Sublocation is forbidden. Children over one year are considered as adults.

PRICE: The price indicated in the price list includes the rental fee, agency fee, agency commission including VAT, water and gas consumption, waste disposal tax, service charges for the apartment block, the use of the swimming pool and tennis where provided. Electricity up to 9 KWh per day is included.

In case of consumption of electricity exceeding 9 Kwh per day (consumption that covers the normal needs) it is reimbursed by the Tenant on the basis of Euro 0,40 KWh. The consumption is calculated on the average stay.

Pay attention: use of air conditioning must be with closed windows. **Check the electricity consumption on the meter. Do not use several appliances at the same time (ex. washing machine and air conditioner), to avoid electricity blackout.**

Accessory additional costs for booking fees and cleaning at departure of the Tenant:

two-room apartment	€ 90,00
three-room apartment	€ 95,00
two-room terraced house	€ 135,00
four-room apartment	€ 135,00
three-room villa	€ 140,00
duty stamp	€ 2,00

Administrative expenses provided by contract: € 15,00

Prices including VAT at 22%

Daily cleaning of the accommodation has to be made by the tenant.

APARTMENT EQUIPMENT: Apartments with 1 reserved parking place or car parking in the garden, with a few exceptions which will be highlighted in the property description and in our website. Parking place is for cars of normal size. Parking is not guaranteed for minibuses, minivans and vans.

Gas cooker, fridge, pans and crockery, oven or microwave oven, TV no Sat, iron, hairdryer and garden furniture if there is a garden or terrace. Every bed is equipped with blanket, cover, pillow with a mattress cover and pillow cover for hygiene purposes, on which sheets and pillowcases must be placed. Almost all our apartments have air conditioning, washing machines and safe deposit boxes (see description of the individual apartment).

GUEST should bring sheets, tablecloths, tea towels, only special pans, adapters and reducers for plug sockets, small electrical appliances (food processors, mixers, etc.). Read carefully the detailed description of the apartment so you can avoid to bring with you unnecessary luggage.

It is possible to rent bed linen / towels / camping beds (without linen). To be requested upon booking.

Guests must not use their own stoves, electric hobs or air conditioners in the rented apartments.

GAS: gas is provided by cylinder. The service for the replacement of the gas cylinder is free.

The supplier company observes the following times: 10.00 am to 1 pm and 5.30 pm to 7.00 pm, on Saturday and Sunday, too. The Tenant is asked to notify the agency in advance, at least 1 hours' notice.

PETS: Extra charge of € 25.00 per pets per stay. Small sized pets are allowed in most apartments: please check it when booking. Medium to large pets are only allowed if suitable accommodation is available. Any damage caused by pets will be charged to the Tenant. Pets must not be left alone in the apartment.

TOURIST TAX: based on the current tariffs established by the Municipality of Caorle. Payment is requested upon arrival in cash. Any tax or duties envisaged by legislation in force, duty stamps or the like must be covered by the Tenant.

To be paid for contracts by correspondence a duty stamp of € 2,00, for those on spot it is a duty stamp of € 16,00.

SWIMMINGPOOL AND TENNIS COURT open from end of May/beginning of June to mid-September. The use of swimming pool is included and the tenant is aware that the swimming pools may be emptied for cleaning for 1 or 2 days during the season. For some swimming pools guests must wear a swimming cap. For the tennis court, the block management requests a contribution per hour of € 3 to € 5,00 in total.

BEACH SERVICE: not included. Beach umbrellas and deck chairs can be hired directly at the beach establishment. There are stretches of free public beach in between.

COMPLAINTS or requests to move in other accommodation are not accepted if the accommodation corresponds to the description/proposal and photos of the apartment in the website of agency Erica and is in a proper standard. The Tenant must pay the agreed amount for the specific apartment rented and provided by the owner.

To speed up check-in guests are invited to click on the link indicated in the "Rental contract proposal", which we will send, and fill in the form "**denuncia delle persone alloggiate**" (list of guests).

Agenzia Erica rents out privately owned villas and apartments, therefore no responsibility can be taken for any breakages, accidents, losses, delays or problems that may arise in general in the accommodation. However, it will do whatever it can to solve any issues, it being understood that any requests for compensation for damage must be sent to the owner of the apartment through Agenzia Erica.

The Agency reserves the right to inspect the rooms, so as to check that they are being looked after properly. Should any serious non-compliances emerge from the inspection, the rental contract shall be terminated with immediate effect due to breach by the Customer and the Agency may demand that the premises be immediately cleared, claiming any amounts outstanding at the time, notwithstanding the right to compensation for any damage.

The Agency personnel or its trusted contractors are authorised to enter the apartments if necessary in the occupants' absence.

The Agency reserves the right, in the event of unforeseen circumstances when assigning the booked apartment, to replace it with another one of the same type. Any higher costs will be covered by the Agency.

The description of the furnishings provided in the catalogue may exceptionally be subject to change.

ACCEPTANCE: when booking the Tenant expressly accepts all the conditions reported herein and declares that he/she has carefully read them in full.

Closed for holidays: from 20/12/2019 to 11/01/2020 inclusive.

Opening times 2020

From 12/01 to 23/05 and from 13/09 to 12/12/2020	9.30 am – 12.30 pm and 3.00–6.30 pm (closed on Tuesdays)
From 24/05 to 12/09 (every day)	9.00 am – 12.30 pm and 4.00–8.00 pm
Saturdays from 30/05 to 05/09	8.30 am – 1.30 pm and 3.00–8.30 pm

Closed: Easter Sunday, from 26/09 to 05/10/20, All Saints Day and related holidays from 01/11 to 04/11/2020, from 07/12 to 8/12/2020 inclusive, from 19/12/2020 to 15/1/2021.



*With our best regards
Agenzia Erica*

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www.agenziaerica.it